



CQI and IRCA Certified Training

Partners in delivering quality

The CQI and IRCA
have provided the
highest standards
of training to more
than **1 million**
professionals
around the world

Certified Training
is available in **110**
countries delivered
by a global network
of Approved
Training Partners

CQI and IRCA Certified Training is **internationally recognised** as the benchmark in developing individuals who can assure organisational excellence and make a real difference to organisations and their stakeholders.

Our certified training combines the knowledge and capability requirements of our two membership brands, the CQI and IRCA, offering a holistic approach that better reflects the integrated nature of the modern quality profession, providing a truly effective learning portfolio mapped to the CQI Competency Framework embracing all aspects of quality.

Certified training provides:

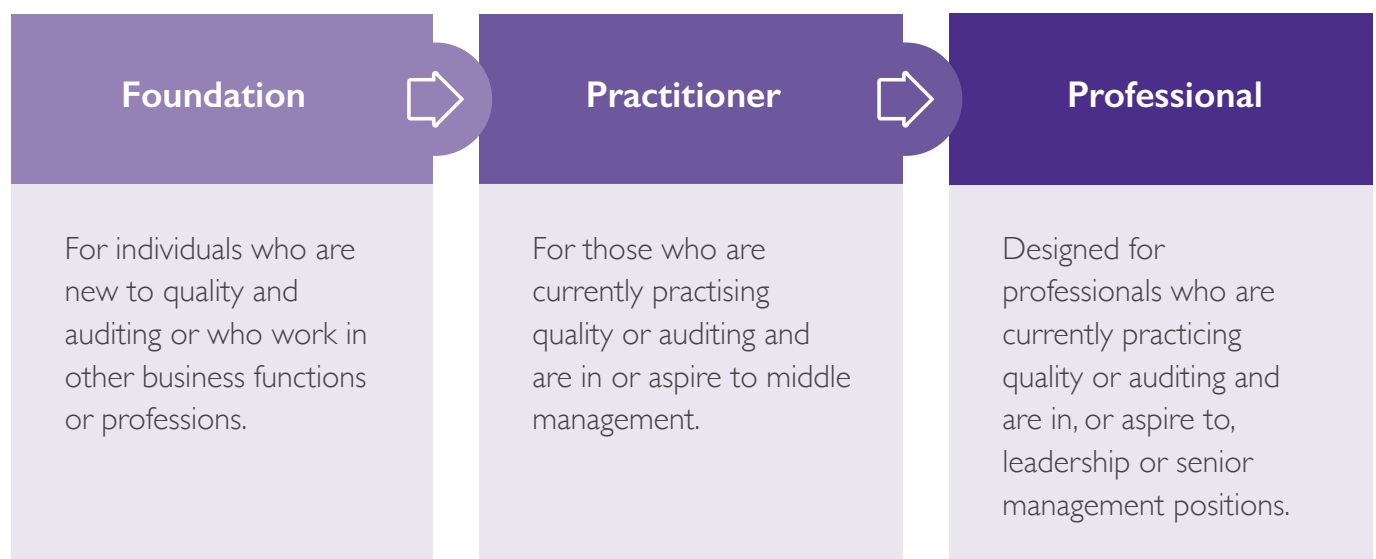


Highly motivated quality and audit professionals, who are eager to improve their professional capability with a relevant, modern learning solution.



Employers that want to improve the value that their quality functions deliver to the bottom line and their brands by attracting capable and talented professionals.

Courses are **short and modular** making them highly flexible. Available on three levels, they are designed to suit professionals at any stage in their career whilst also offering a clear development pathway.



“CQI and IRCA Certified Training portfolio provides a recognised and endorsed framework for developing quality professionals.”

Paula Quinn, learning and development manager, Nuvia

Certified Training – your pathway to quality.

Foundation

Practitioner

Professional

Auditing courses



FOUNDATION AUDITOR

Schemes:
EMS, OHSMS, QMS

INTERNAL AUDITOR

Schemes:
EMS, FSMS, OHSMS, QMS, Social Systems,
Pharmaceuticals GMP, Maritime

AUDITOR/LEAD AUDITOR

Schemes:
BCMS, EICC, EMS, EnMS, FSMS, ISMS, ITSMS, OHSMS,
QMS, Social Systems, Pharmaceuticals GMP

TRANSITION

Schemes:
QMS, EMS

AUDITOR CONVERSION

Schemes:
EMS, EnMS, FSMS, ISMS, OHSMS, QMS, Social
Systems

Quality courses



- Introduction to Problem Solving
- Introduction to Risk Management
- Introduction to Product & Service Management
- Introduction to Management Systems
- Introduction to Process Design
- Introduction to Change Management
- Introduction to Stakeholder Communications

- Managing Problem Solving
- Managing Quality Planning
- Managing Customer Excellence
- Managing Supply Chains
- Managing Management Systems
- Managing Process Performance
- Managing Change & Continual Improvement
- Managing and Influencing Stakeholders

- Leading Enterprise Risk Management
- Leading Quality Strategy & Planning
- Leading Supply Chain Assurance
- Leading Enterprise Performance Measurement
- Leading Business Process Excellence
- Leading Strategic Change & Improvement

More information:



www.quality.org/training



training@quality.org