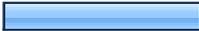


## 1. What is your level of CQI membership?

		Response Percent	Response Count
Associate (ACQI)		29.6%	157
Practitioner (PCQI)		0.9%	5
Member (MCQI)		14.9%	79
<b>Chartered Member (MCQI CQP)</b>		<b>41.5%</b>	<b>220</b>
Fellow (FCQI)		2.3%	12
Chartered Fellow (FCQI CQP)		4.5%	24
I am not a CQI member		5.3%	28
Other		0.9%	5
	If other please specify		4
		<b>answered question</b>	<b>530</b>
		<b>skipped question</b>	<b>0</b>

## 2. How old are you?

		Response Percent	Response Count
25 or younger		2.1%	11
26 to 35		12.1%	64
36 to 45		21.4%	113
<b>46 to 55</b>		<b>36.3%</b>	<b>192</b>
56 to 65		24.6%	130
Older than 66		3.6%	19
<b>answered question</b>			<b>529</b>
<b>skipped question</b>			<b>1</b>

### 3. Where are you based?

		Response Percent	Response Count
South-east England		31.7%	167
South-west England		10.6%	56
Midlands		14.4%	76
North-east England		8.3%	44
North-west England		9.9%	52
Northern Ireland		1.3%	7
Scotland		7.6%	40
Wales		3.0%	16
Republic of Ireland		0.6%	3
Rest of Europe		3.8%	20
Rest of the world		8.7%	46
Please specify if rest of Europe or rest of world			62
<b>answered question</b>			<b>527</b>
<b>skipped question</b>			<b>3</b>

#### 4. Are you:

		Response Percent	Response Count
A full-time employee		87.4%	463
A part-time employee		2.6%	14
Self-employed		4.3%	23
A self-employed consultant or auditor who is also a full-time or part-time employee for another organization		3.4%	18
Unemployed		0.4%	2
Retired		1.9%	10
<b>answered question</b>			<b>530</b>
<b>skipped question</b>			<b>0</b>

#### 5. What is your highest level of completed education?

		Response Percent	Response Count
Up to secondary education		3.8%	20
CQI Certificate		4.2%	22
CQI Diploma		6.1%	32
Vocational/technical certificate		21.8%	115
Vocational/technical degree		8.5%	45
<b>Bachelor's degree</b>		<b>31.9%</b>	<b>168</b>
Master's degree		22.0%	116
Doctorate		1.7%	9
<b>answered question</b>			<b>527</b>
<b>skipped question</b>			<b>3</b>

## 6. How many years' experience do you have in the quality profession?

		Response Percent	Response Count
None		0.6%	3
Less than 1 year		2.1%	11
1 to 2 years		1.9%	10
2 to 5 years		8.7%	46
5 to 10 years		15.3%	81
10 to 20 years		31.1%	165
<b>More than 20 years</b>		<b>40.4%</b>	<b>214</b>
<b>answered question</b>			<b>530</b>
<b>skipped question</b>			<b>0</b>

## 7. What is your organization's main sector?

		Response Percent	Response Count
Across all sectors		4.4%	23
Agriculture and fishing		0.2%	1
Automotive		4.2%	22
Certification services		1.5%	8
Chemicals and pharmaceuticals		3.5%	18
Concrete, cement, lime, plaster etc.		0.4%	2
Construction		10.0%	52
Defence		6.8%	35
Education, health or social work		2.3%	12
Electrical and optical equipment		1.0%	5
Energy		4.6%	24
Engineering services		7.1%	37
Environmental services		0.8%	4
Finance, financial intermediation (real estate and renting)		1.0%	5
Food products, beverages and tobacco		0.6%	3
Healthcare		3.7%	19
Hospitality including hotels and restaurants		0.0%	0
Information technology or related service		2.7%	14
Institute, consultancy or business support organisation		1.2%	6
Inspection and testing labs		0.8%	4

Insurance and finance		1.0%	5
Machinery and equipment		1.5%	8
Manufacturing (not elsewhere specified)		6.9%	36
Medical devices		4.4%	23
Metal products		1.0%	5
Mining and quarrying		0.6%	3
Nuclear		2.7%	14
Public administration		1.7%	9
Publishing or printing		1.0%	5
Recycling		0.0%	0
Rubber, plastics and non-metallic mineral products		1.0%	5
Shipbuilding, aerospace or other transport equipment		3.1%	16
Textiles, leather, wood or paper and related products		0.0%	0
Transport, storage and distribution		1.2%	6
Utilities (electricity, gas, water) supply		1.5%	8
Wholesale and retail		1.0%	5
<b>Other</b>		<b>14.7%</b>	<b>76</b>

If other please specify 84

<b>answered question</b>	<b>518</b>
<b>skipped question</b>	<b>12</b>

## 8. How many people does your organization employ?

		Response Percent	Response Count
0-50		13.9%	72
51-100		8.9%	46
<b>101-500</b>		<b>22.4%</b>	<b>116</b>
501-1,000		7.9%	41
1,001-5,000		17.8%	92
5,001-10,000		9.7%	50
10,001+		19.5%	101
<b>answered question</b>			<b>518</b>
<b>skipped question</b>			<b>12</b>

## 9. What is the approximate annual turnover of your organization?

		Response Percent	Response Count
£0-100,000		6.0%	31
£100,001-£500,000		3.5%	18
£500,001-£1m		3.3%	17
£1,000,001-£5m		12.5%	65
<b>£5m+</b>		<b>74.7%</b>	<b>387</b>
<b>answered question</b>			<b>518</b>
<b>skipped question</b>			<b>12</b>

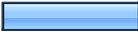
## 10. How long have you been in your current position?

		Response Percent	Response Count
Less than 1 year		17.0%	87
1 to 2 years		14.5%	74
<b>2 to 5 years</b>		<b>31.9%</b>	<b>163</b>
5 to 10 years		20.4%	104
More than 10 years		16.2%	83
<b>answered question</b>			<b>511</b>
<b>skipped question</b>			<b>19</b>

## 11. To what extent does your job include quality-related duties?

		Response Percent	Response Count
None of my duties are quality related		0.6%	3
Up to 25%		8.0%	41
26% to 50%		11.5%	59
51% to 75%		13.8%	71
<b>76% to 100%</b>		<b>66.2%</b>	<b>341</b>
<b>answered question</b>			<b>515</b>
<b>skipped question</b>			<b>15</b>

## 12. For which of the following areas do you hold responsibility?

		Response Percent	Response Count
Corporate social responsibility		20.1%	81
Customer service		39.0%	157
Health and safety		37.7%	152
<b>Operational efficiency</b>		<b>64.3%</b>	<b>259</b>
Risk management		46.9%	189
Supply chain management		33.7%	136
	Other (please specify)		158
		<b>answered question</b>	<b>403</b>
		<b>skipped question</b>	<b>127</b>

### 13. Which description most closely matches your job title?

		Response Percent	Response Count
Auditor or assessor		4.8%	25
Consultant		7.9%	41
Director/leader		13.3%	69
Internal auditor		1.0%	5
Process/manufacturing/project engineer		2.3%	12
Quality engineer		12.5%	65
<b>Quality manager or Quality assurance</b>		<b>51.5%</b>	<b>267</b>
Reliability/safety engineer		0.8%	4
Six sigma green/yellow/black belt		1.9%	10
Software quality engineer		0.4%	2
Supervisor		0.8%	4
Supplier quality assurance		2.3%	12
Technician		0.2%	1
Trainer/lecturer		0.2%	1
		<b>answered question</b>	<b>518</b>
		<b>skipped question</b>	<b>12</b>

#### 14. What is your actual job title?

	Response Count
	518
answered question	518
skipped question	12

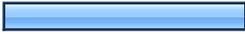
#### 15. What is the approximate annual budget of the quality function within your organization?

	Response Count
	494
answered question	494
skipped question	36

#### 16. Do you have responsibility for managing the quality budget within your organization?

		Response Percent	Response Count
Yes		30.2%	149
No		69.8%	345
	answered question		494
	skipped question		36

**17. If you answered yes to question 16, which of the following areas of the budget are you responsible for?**

		Response Percent	Response Count
Calibration equipment		50.0%	70
Hardware		36.4%	51
Recruitment		59.3%	83
Software/IT systems		42.1%	59
Training		75.7%	106
	Other (please specify)		52
		<b>answered question</b>	<b>140</b>
		<b>skipped question</b>	<b>390</b>

**18. Do you influence purchasing decisions outside of the quality department which contribute to the overall quality of your organization?**

		Response Percent	Response Count
Yes		58.8%	285
No		41.2%	200
		<b>answered question</b>	<b>485</b>
		<b>skipped question</b>	<b>45</b>

**19. If you answered yes to question 18, do you influence purchasing decisions for:**

		Response Percent	Response Count
Calibration equipment		46.3%	114
Hardware		50.0%	123
Recruitment		42.7%	105
Software/IT systems		52.0%	128
<b>Training</b>		<b>74.4%</b>	<b>183</b>
Other (please specify)			65
<b>answered question</b>			<b>246</b>
<b>skipped question</b>			<b>284</b>

**20. If your organization has a quality department how many people are in it?**

		Response Percent	Response Count
My company doesn't have a quality department		14.8%	72
1 to 2		17.9%	87
3 to 5		17.9%	87
6 to 10		11.9%	58
<b>More than 10</b>		<b>38.1%</b>	<b>185</b>
<b>answered question</b>			<b>486</b>
<b>skipped question</b>			<b>44</b>

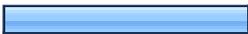
**21. If your organization has a quality department, in 2011 has the number of employees within that department:**

		Response Percent	Response Count
Increased		28.3%	117
Decreased		17.9%	74
<b>Stayed the same</b>		<b>53.8%</b>	<b>222</b>
	Please comment		59
	<b>answered question</b>		<b>413</b>
	<b>skipped question</b>		<b>117</b>

**22. Are quality professionals employed within senior roles at your organization, ie director or board level?**

		Response Percent	Response Count
Yes		42.9%	212
<b>No</b>		<b>49.6%</b>	<b>245</b>
Not sure		7.9%	39
	Other (please specify)		14
	<b>answered question</b>		<b>494</b>
	<b>skipped question</b>		<b>36</b>

### 23. How important is CQI membership to your post?

		Response Percent	Response Count
It is a prerequisite for the post		8.1%	40
<b>Highly valued, but not essential</b>		<b>36.8%</b>	<b>182</b>
<b>Acknowledged, but not seen as needed</b>		<b>36.8%</b>	<b>182</b>
Not needed		17.2%	85
I don't know		1.0%	5
<b>answered question</b>			<b>494</b>
<b>skipped question</b>			<b>36</b>

### 24. Do you feel that CQI membership has become more important to your employer in 2011?

		Response Percent	Response Count
Yes		21.1%	104
<b>No</b>		<b>60.7%</b>	<b>300</b>
Not sure		18.2%	90
Other (please specify)			20
<b>answered question</b>			<b>494</b>
<b>skipped question</b>			<b>36</b>

## 25. In your opinion, does your employer value quality as a function?

		Response Percent	Response Count
Yes		78.0%	373
No		13.4%	64
Not sure		8.6%	41
Other (please specify)			35
answered question			478
skipped question			52

## 26. What is your anticipated annual salary for 2011? Do not include bonuses, profit sharing, expenses or any other benefits.

		Response Percent	Response Count
Up to £20,000		6.2%	30
£20,000 - £25,000		5.8%	28
£25,001 - £30,000		8.4%	41
<b>£30,001 - £40,000</b>		<b>24.9%</b>	<b>121</b>
£40,001 - £50,000		22.0%	107
£51,000 - £60,000		11.3%	55
£61,000 - £90,000		13.6%	66
More than £90,000		7.8%	38
answered question			486
skipped question			44

**27. What additional annual payments are you expecting for 2011? Please include anticipated bonuses, profit sharing and any other benefits.**

		Response Percent	Response Count
None		41.7%	202
Up to £1,000		12.4%	60
£1,001 - £3,000		12.8%	62
£3,001 - £6,000		12.8%	62
£6,001 - £10,000		9.3%	45
More than £10,000		11.0%	53
<b>answered question</b>			<b>484</b>
<b>skipped question</b>			<b>46</b>

**28. When did you last receive a pay rise?**

		Response Percent	Response Count
I have never received a pay rise in a quality-related position		6.3%	30
Last six months		40.8%	195
Last 12 months		27.6%	132
1 to 2 years ago		10.7%	51
2 to 3 years ago		5.6%	27
3 to 4 years ago		4.8%	23
4 to 5 years ago		1.0%	5
More than 5 years ago		3.1%	15
<b>answered question</b>			<b>478</b>
<b>skipped question</b>			<b>52</b>

## 29. How large was your last pay rise?

		Response Percent	Response Count
I had a pay cut		2.5%	12
I have never received a pay rise in a quality-related position		6.3%	30
Up to 2%		32.6%	156
<b>2 to 4%</b>		<b>32.8%</b>	<b>157</b>
4 to 6%		10.9%	52
6 to 8%		3.3%	16
8 to 10%		4.6%	22
More than 10%		6.9%	33
		<b>answered question</b>	<b>478</b>
		<b>skipped question</b>	<b>52</b>

### 30. How large do you expect your next pay rise to be?

		Response Percent	Response Count
I expect a pay cut		1.3%	6
I don't expect a pay rise		34.1%	162
Up to 2%		22.1%	105
2 to 4%		26.9%	128
4 to 6%		8.8%	42
6 to 8%		1.9%	9
8 to 10%		2.9%	14
More than 10%		1.9%	9
<b>answered question</b>			<b>475</b>
<b>skipped question</b>			<b>55</b>

### 31. Please add any additional comments below.

	Response Count
	65
<b>answered question</b>	<b>65</b>
<b>skipped question</b>	<b>465</b>

### 32. Please state your email address if you wish to take part in the competition.

	Response Count
	269
<b>answered question</b>	<b>269</b>
<b>skipped question</b>	<b>261</b>