

Branch Event Remote Viewing Guidelines

First Step: Has the speaker(s) agreed to have the event live streamed? Have they agreed to have the event recorded?

To receive their consent to record or stream the video live they must complete a consent form before the event. You can find this as an appendix of the Speaker Agreement.

What software is used?

GoToMeeting

The CQI has limited licenses therefore each branch cannot have their own login. However, we have a generic one called CQI Branch Network. If you wish to stream your event you should book this licenses by emailing the Professional Networks Team (<u>branches@quality.org</u>).

Login and user guide can be found Appendix A

You can find details of how to set up a meeting on GoToMeeting in the user guide.

Remote attendees should be muted so that people at the event cannot hear them from the laptop, you can unmute them during the Q&A if that is how you want to manage the questions. Alternatively, the person monitoring the laptop can receive questions

What Equipment do we need?

This will need to be supplied by the branch:

• Windows10 laptop to access GoToMeeting on the internet

The following equipment can be supplied by the CQI:

- Webcam Logitech C920
- Camera tripod Velborn VX440

If required for the venue that you use the CQI can also provide you with:

• 5m USB Repeater lead to connect webcam to laptop

What resources do you need at the venue?

- A good internet connection is mandatory for this to work.
- Having the laptop connected to an ethernet cable is usually the best way
- If using WiFi there needs to be a connection speed of 10mpb or more.



What physical set up at the venue works best?

To ensure that the slides are visible, and the speaker can be picked up by the microphone, the webcam, on a tripod, should be placed directly in front of the speaker ensuring that the screen is in full view.

You will need to advise the speaker where they can stand to be in view and for people to be able to see the screen clearly. The most important thing is that the slides can be seen, and the speaker can be heard. If the speaker goes out of shot a few times it shouldn't be too much of an issue.

From the committee you will need someone who is monitoring the laptop throughout the event to make sure that the connection is working.

The chat function should be enabled and the person on the laptop can engage with remote attendees through this. Equally remote attendees can submit questions for the speaker(s) through this function.

Advertising the remote viewing option

A link for the remote viewing option should be created to go up on Eventbrite.

Option 1 – create ticket type for Remote Viewing and send out the link prior to the event to everyone that has booked on – the benefit to this is you know how many people plan to attend

Option 2 – Put the link to remote viewing directly into the event description and people can sign on at their will on the night.

How do people sign up and what equipment do they require?

The remote attendees need to have a good internet connection to attend the meeting through GoToMeeting. They can enter via computer or mobile.

Attendees can also call in via phone if they just want the audio of the talk.

Can you record the streamed events?

You cannot currently record the webcam view through GoToMeeting. However the software is constantly evolving and this may become available in the future.

If you do wish to record the event you can use the webcam and use the camera function on your laptop. You will have to decide whether to stream it or record it. If you want to do both you will need to use separate recording equipment. If you record it, please provide a copy to CQI and we can upload it to our YouTube channel as a private link (only if we have consent from the speaker(s))



Appendix A

How to Use GoToMeeting

You can access GoToMeeting here https://www.gotomeeting.com

You will need to sign in and to get login details please email <u>branches@quality.org</u> and someone in the Professional Networks Team will send you the login details. You will also need to let them know when you need to use it so that they can check if anyone else is using it at the same time. If someone is, we will assign you with a different login.

Setting up a Meeting

- 1. Once you have logged in you will see this screen.
 - Select Schedule





2. Fill in the form in the pop-up box with details of your meeting/event

MY MEETINGS SETTINGS					
CQI Branch's Meeting Use this to meet anytime. https://www.gotomeet.me/CQI-Branch	✔ Edit				Schedule a meeting ^① If you want to create a meeting for a certain time. How it works (0:37)
Start your meeting	Schedule a meeting Test Branch Event				Schedule
MY MEETINGS MEETING HIS	Occurs once Nov 22, 2018	10.00) Dublin, Edinbe	AM ~	300 min	n a Meeting
You don't have any upcoming meetings.	Audio Co-organizers Password Image: Co-organizers Password Password				-
Show meetings from the past 30 days	Computer mic & speakers (VoIP) Long-distance numbers: United Kingdom Edit Use my own conference call service Schedule meetings in your Outlook or Google Calendar instead. Cancel Save				

3. Once you have pressed save the below pop up will appear> Select copy and you can paste this link into the invite

88 GoTo Meeting MY ME	ETINGS SETTINGS	CQI Branch Network 🝷
	CQI Branch's Meeting Schedule a meeting Invite people Conv and pasts to your calendar, or share with your attendees a	
MY MEETINGS	Test Branch Event Mon, 18 Feb 2019 13:00 - 13:30 GMT Please join my meeting from your computer, tablet or smartphone. https://global.gotomeeting.com/join/717080029 You can also dial in using your phone.	
Мол, Feb 18 1:00 рм	United Kingdom: +44 330 221 0088 Access Code: 717-080-029 First GoToMeeting? Let's do a quick system check: https://link.gotomeeting.com/system-check	
Show meetings from	Skip Copy	



Starting The Event

- 1. Find your event in the list
 - > Select start

😵 GoToMeeting MY ME	etings settings		CQI Branch Network 🝷
	CQI Branch's Meeting Edit Use this to meet anytime. https://www.gotomeet.me/CQI-Branch Start your meeting Share	Schedule a meeting ⁽¹⁾ If you want to create a meeting for a certain time. H How it works (0:54) Schedule	
MY MEETINGS	MEETING HISTORY	Join a Meeting	
Mon, Feb 18 1:00 _{PM}	Test Branch Event 1:00 PM - 1:30 PM Greenwich Mean Time Organizers: CQI Branch Network	Start 💿 🖻 🖍 😤	
Show meetings from	the past 30 days	1	

2. The below pop-up will open and select 'Open GoTo Opener'





3. This is what your GoTo Opener will look like:





- 4. Select Webcam (right picture) and HD Pro Webcam C290 should be selected.
- 5. Click on the webcam icon so that it becomes green (left picture). This means that the webcam image is now being shared.



- > You can send messages to all attendees through the chat function
- > This is also where attendees can submit their questions during the event.

When you want to exit and finish the meeting, simply click the exit button and you will finish the meeting for everyone.

