

2018



# CQI and IRCA Training Course Statistics

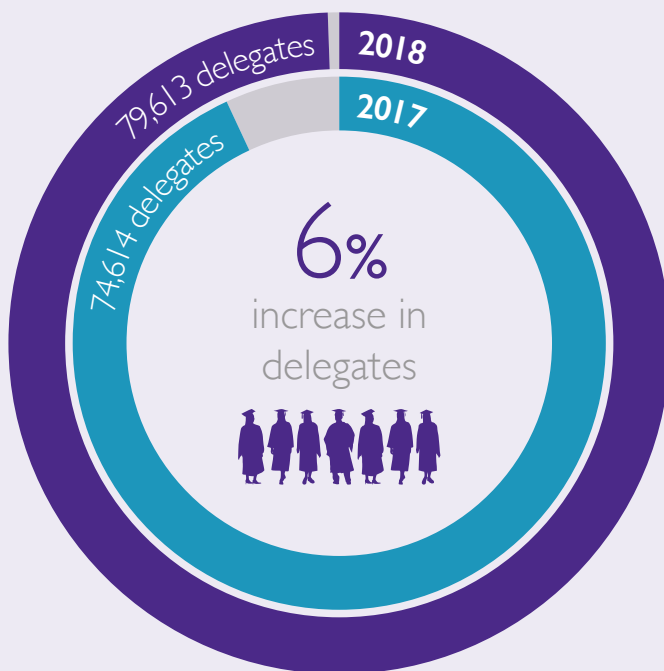
# Introduction

2018 marked the second year of the CQI and IRCA Training model, which involves the weekly upload of course delegate data by our Approved Training Partners (ATPs).

This is essential, as it helps us inform you of trends in demand for quality and auditor training courses. This report identifies key trends in 2018 to support your marketing and course development strategies over the next 12 months.

We urge all ATPs to consistently upload their course delegate data, as this also helps us monitor the effectiveness of training and the assurance processes of our ATP criteria.

## Total number of delegates



In 2018, ATPs collectively trained 79,613 delegates, an increase of 6% from 2017.

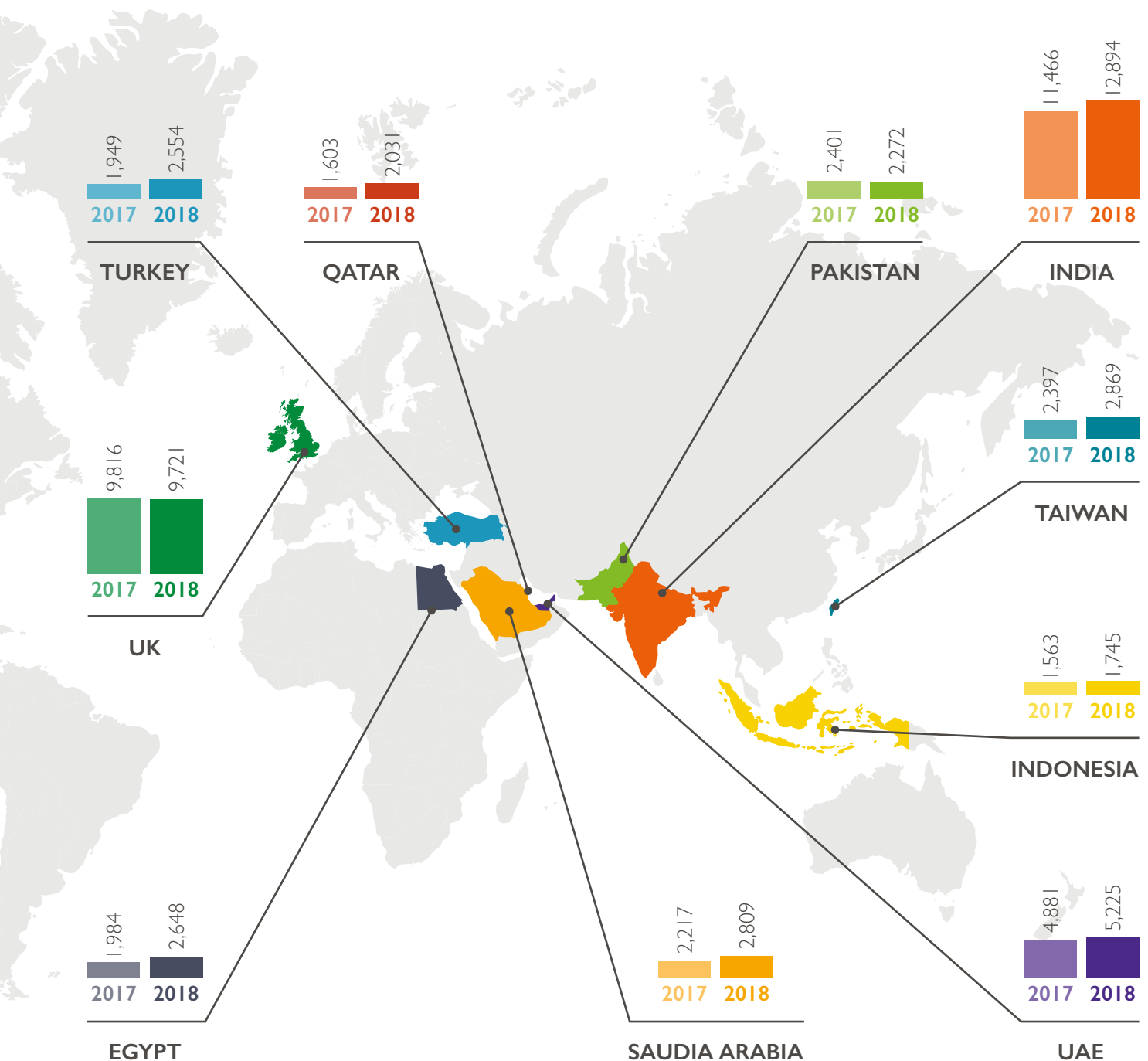
## Analysis

The top three countries remain the same as in 2017, with an increase of delegates being trained in India of just over 12%. Saudi Arabia, Egypt and Turkey also report a rise in delegate numbers over the 12-month period. A new arrival in the top 10 is Indonesia, replacing Brazil as 10th. Qatar, with its solid growth in delegate numbers, moves up to ninth. Eight of the top 10 countries experienced a boost in delegate numbers from 2017.

Release of the new ISO 45001:2018 courses, in line with the highly-anticipated standard, appears to have had a positive impact on the market. Other more niche schemes, such as information security management systems (ISMS), have also seen a rise in delegate numbers, due to an increase in demand for training related to information security in certain regions of the world. This is most notable in India and Taiwan, with 2,707 and 1,021 delegates respectively.

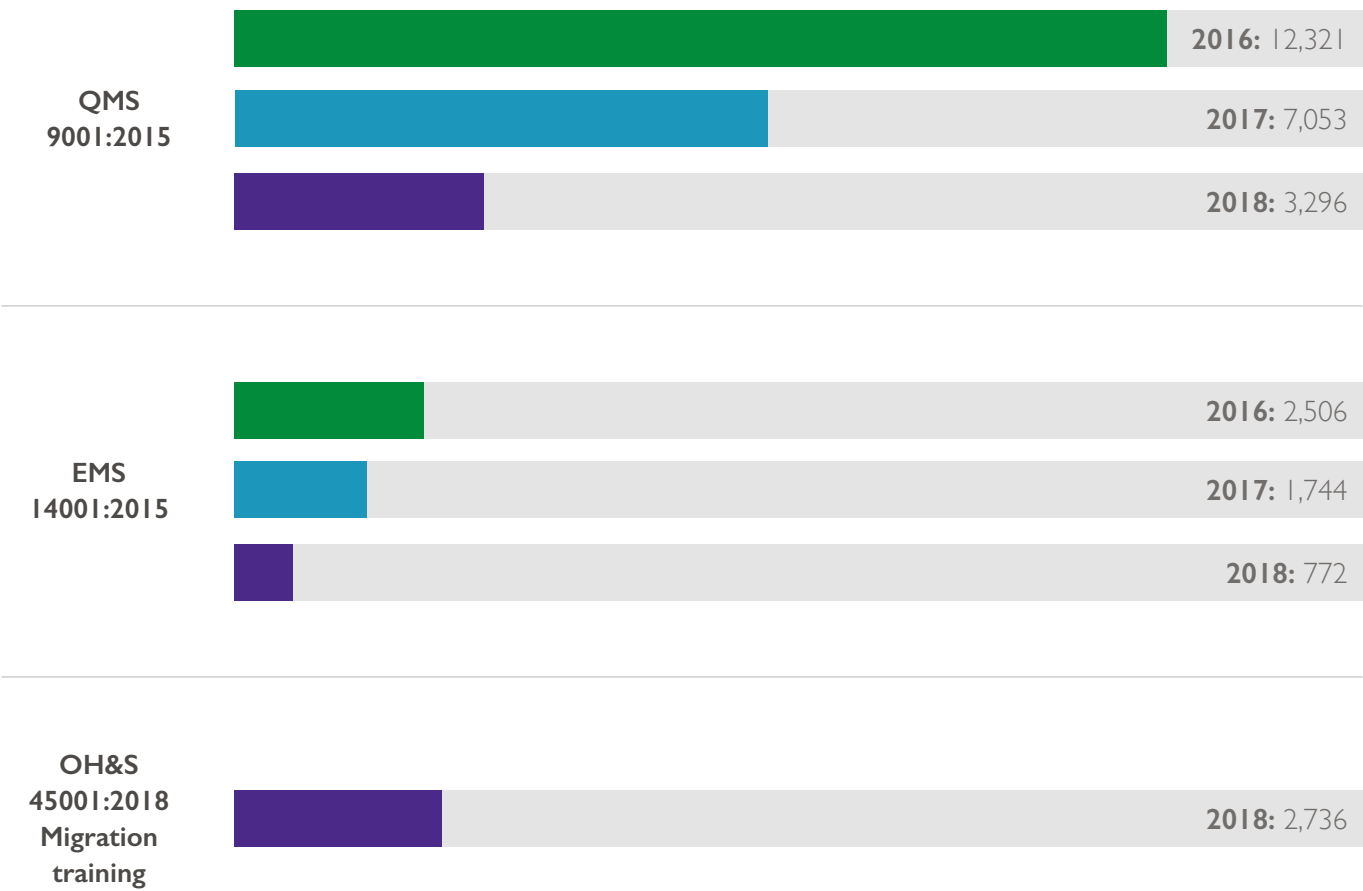
# Delegates by Country

Top 10 countries with the highest number of delegates



# Transition courses

## Delegates over the three-year transition period



## Analysis

Fewer delegates undertook quality management systems (QMS) and environmental management systems (EMS) transition training in 2018 compared with 2016 and 2017. However, this is to be expected due to the number of delegates completing the training in previous years. Occupational health and safety (OH&S) migration training has started to gain substantial momentum, which is notable considering that the new 45001 standard was only released in March 2018.

# Non-transition courses

## Number of delegates 2017–18



## Analysis

Total delegates for QMS and EMS courses are slightly down from 2017. However, the increase in delegates attending courses for more specialist schemes, particularly OH&S and ISMS, has made up for this shortfall. Our team will also work more closely with ATPs to ensure that the QMS and EMS delegate numbers are strong and that courses are relevant for today's ever evolving training market.

# OH&S comparison

## Number of delegates 2017–18

2017 (OHSAS 18001) | 2018 (45001)



Foundation course



Auditor Conversion course



Internal Auditor course

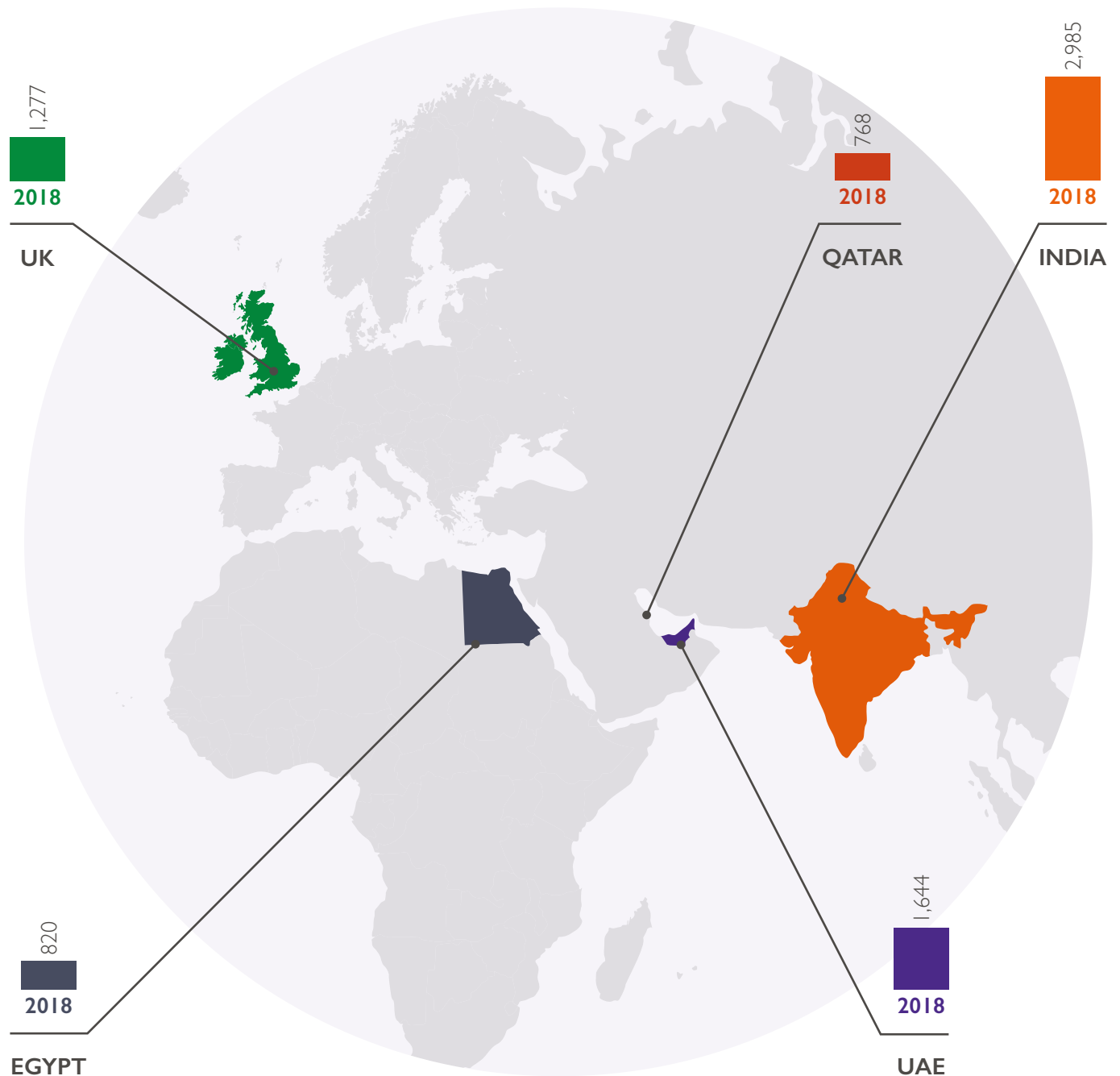


Lead Auditor course

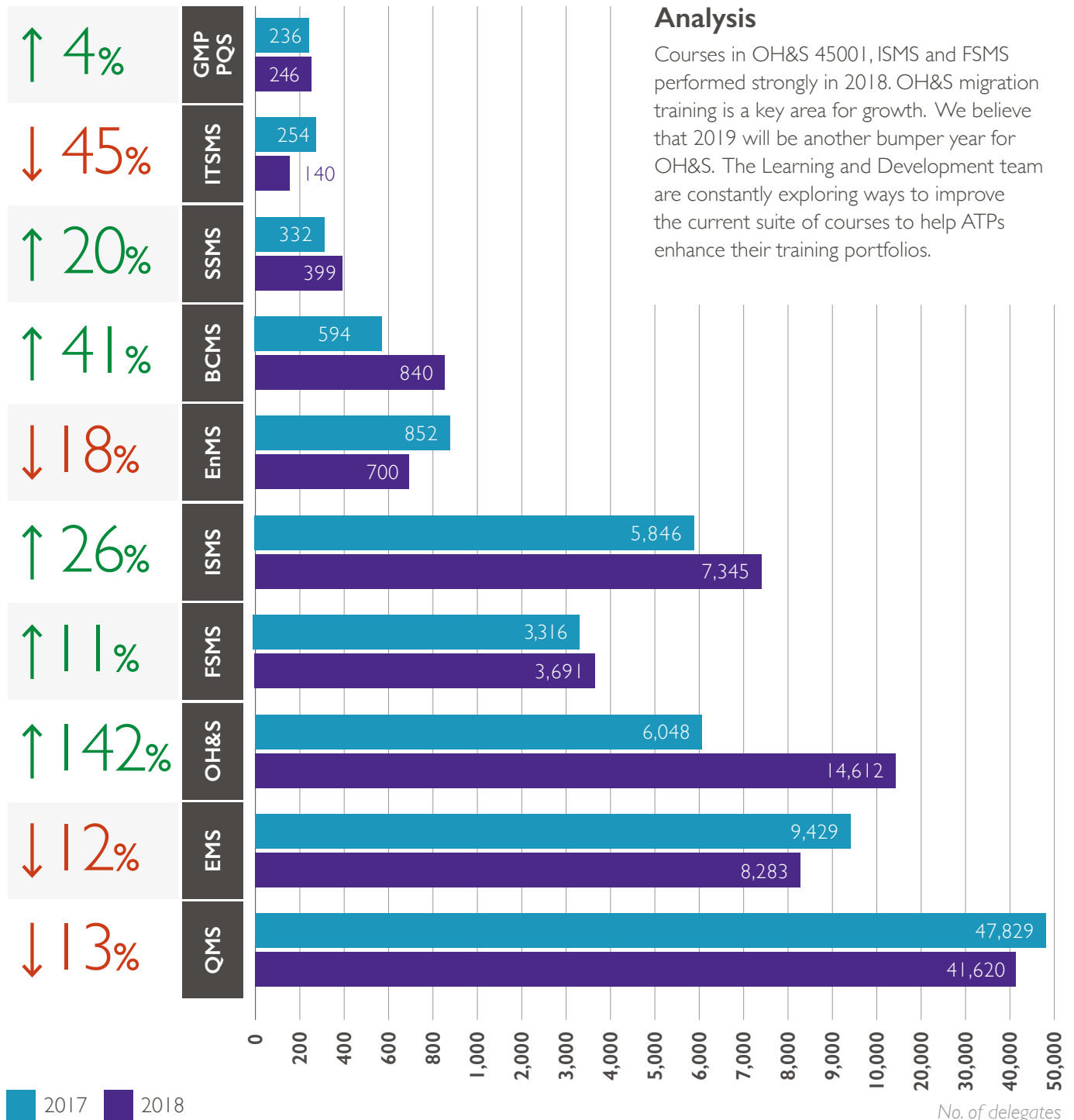
## Analysis

The new ISO 45001 OH&S standard has begun to have a considerable impact in most of our key markets, as well as making a solid start in many other countries. Migration training looks set to increase further in 2019.

# Top five countries for OH&S training

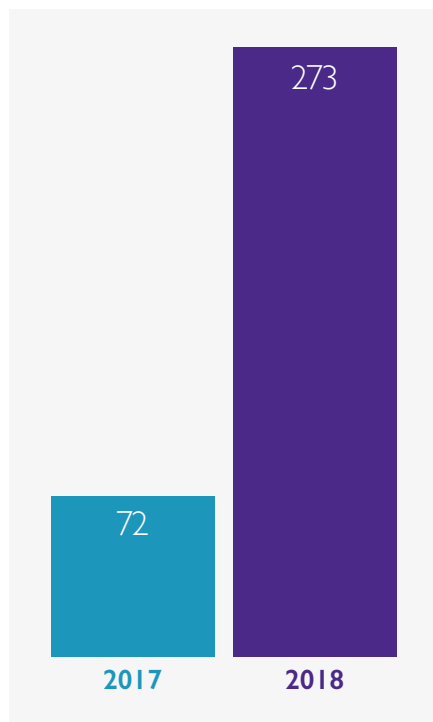


# IRCA Auditing Schemes

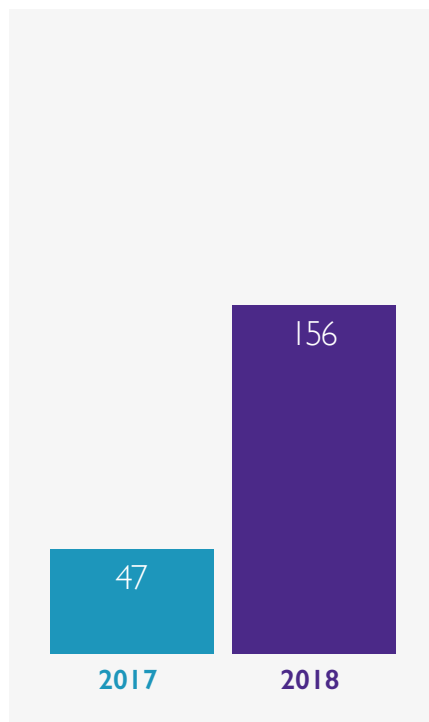




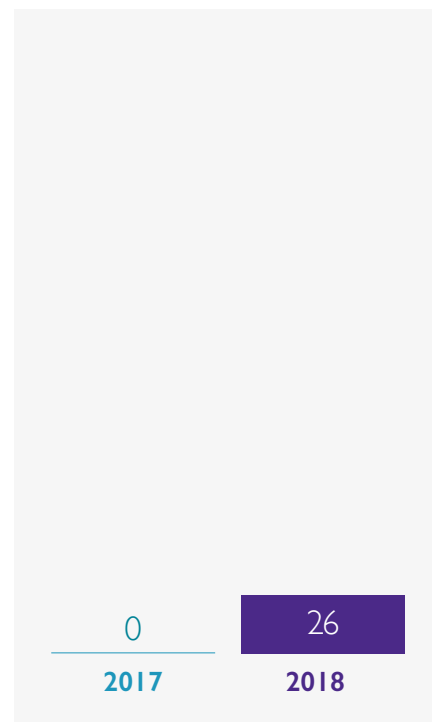
# CQI quality course delegates 2017–18



Foundation



Practitioner



Professional

## Analysis

While the take up of our new suite of quality courses has taken longer than expected, 2018 saw an increase in delegates being trained through some of our modular short courses.



For more information about our courses and to see the specifications, contact [training@quality.org](mailto:training@quality.org)

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