

## CQI|IRCA Taiwan

### Autumn newsletter

Welcome to the second newsletter of the Taiwan CQI branch.

#### **We are now official!**

The CQI HQ Management Team have reviewed our application and approved the formation of the Taiwan branch. This makes us only the second active overseas branch in Asia. The other is in Hong Kong.

#### **A date for your diary**

Our next event will be on November 2 in Taipei. We were intending to have this earlier but the approval process took longer than expected.

At the next event we will be explaining the mentoring platform that the CQI has recently launched – see the article that follows. We will also be discussing how an ISO 9001 management system if properly installed can improve profits by least 10%.

#### **Speakers wanted**

We require speakers for our events. This is an ideal opportunity for you to promote your organization and brand. You cannot overtly sell your products or services at the events but you can stimulate interest in them through the subject of your talk and you can have your publicity material available to hand out. The subjects must be management system related and should be of interest to people from a cross section of industry.

#### **The CQI mentoring platform**

This is a completely new initiative by the CQI. It links experienced quality professionals with people at the early stages of their profession and provides them with a wide range of materials and support from the CQI's vast knowledge base and local mentors.

The Taipei branch currently has two mentors and we are supporting one mentee.

#### **How to join the scheme**

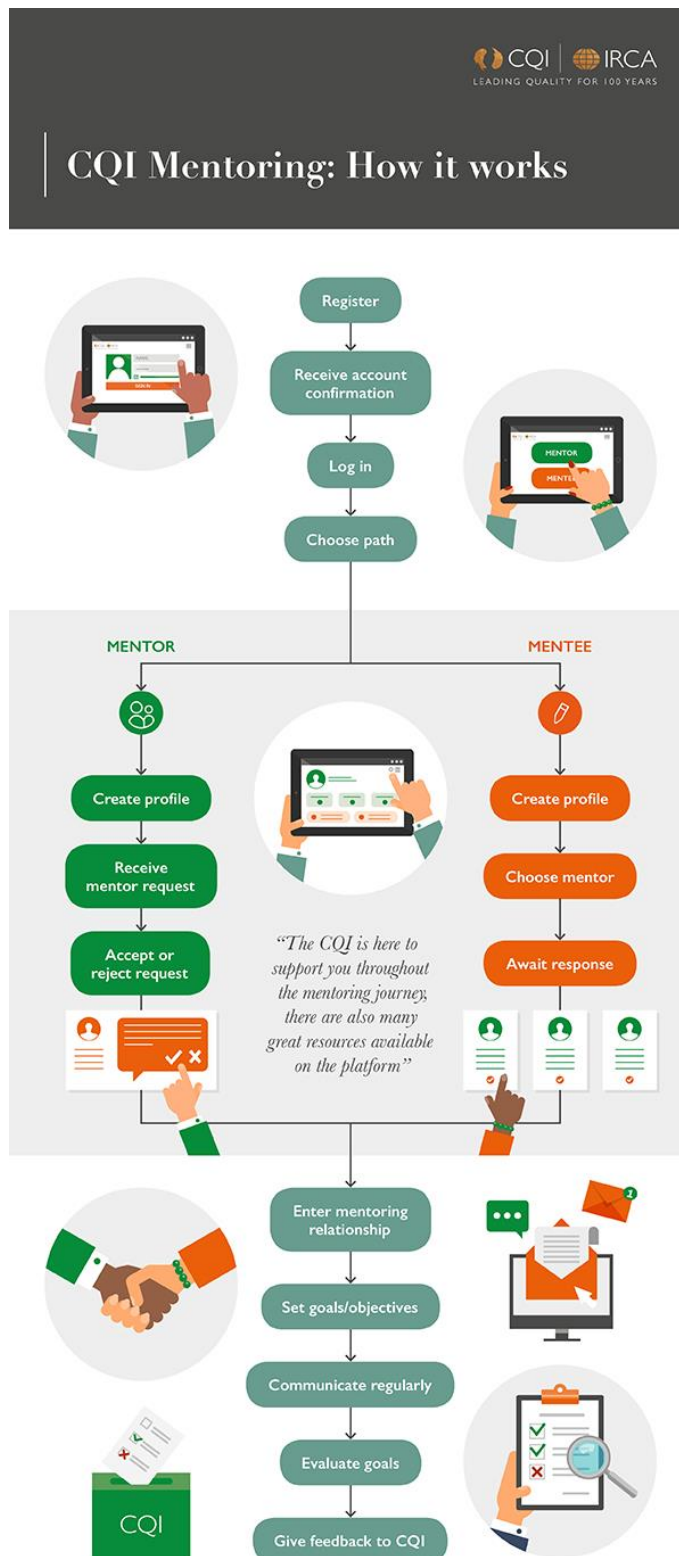
The overall process is illustrated in the flow chart below. The scheme is open to CQI and IRCA members.

You can register via the CQI website ([www.quality.org](http://www.quality.org)) and you will then be asked to complete a profile detailing what you want to achieve. You will then be given details of potential mentors and they will be given your details.

The communication can be by any of the usual means (video call, email etc.).

## Who is the scheme intended for?

We anticipate the main audience for this will be young people starting on their professional quality careers and people who are changing professions. The CQI has published information from Forbes that employees who have mentors are five times more likely to be promoted than those who do not. So, it's a significant advantage for career progression.



## **Five gets you ten**

### **Getting 10% more profit from an ISO 9001 QMS**

A speaker at our next event will describe a case study in which a company that installed an ISO 9001 QMS made a 10% profit improvement in 18 months. They also freed up substantial capacity. The secret was in the teams they created, how they mapped their processes using MS Excel, the leadership and support from top management and the culture of continual cost saving that they established. He will share with you how to do this.

If you want to impress the boss there is no surer way than raising the profit by 10% or more without employing more sales people or spending a lot. He will call this "gold in the mine".

### **A review of Quality World articles**

Quality World is published by the CQI every month. The following is a synopsis of a few articles from it that we think you may be interested in.

#### **The new autonomous world – QW July**

This article explores artificial intelligence as applied to quality control tasks. It follows new start up Paris based Scortex that has developed complex visual inspection services for manufacturing using software that learns as it meets new problems. It has the capability to take over the root cause analysis from humans to provide not only the problem but the solution. Using cloud technology, it can provide uniform inspection and analysis globally. It has particular applications in extended supply chains.

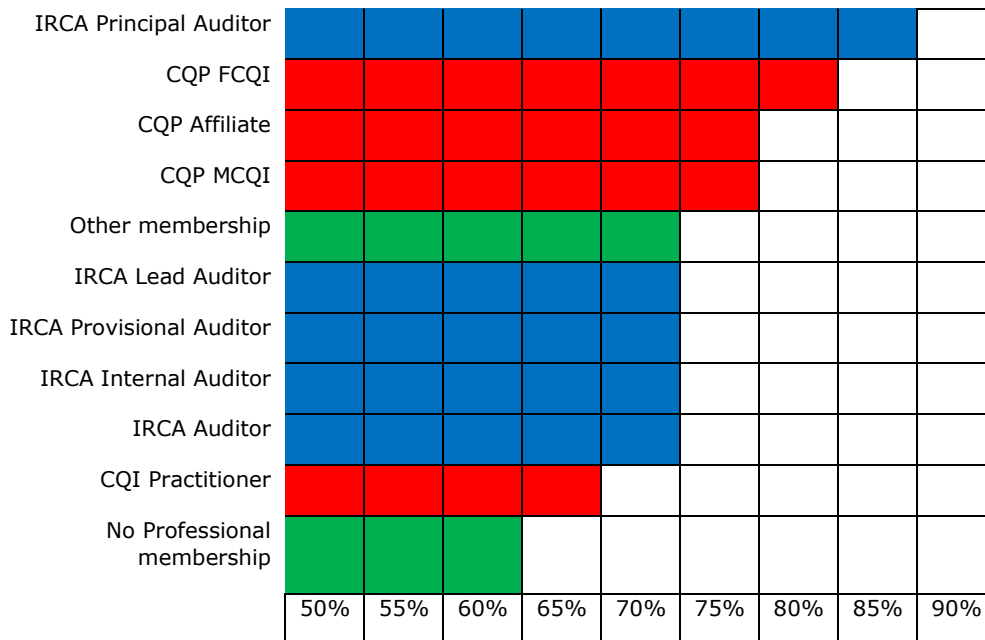
#### **What do we know about the quality profession? – QW July**

This is second survey of the profession that provides details of remuneration, job satisfaction and skills availability in the Quality profession. The last survey was done in 2017.

This shows that in general the quality professionals are well rewarded. Membership of the CQI and IRCA correlated with higher job satisfaction and that there is a significant gender gap in remuneration between men and women.

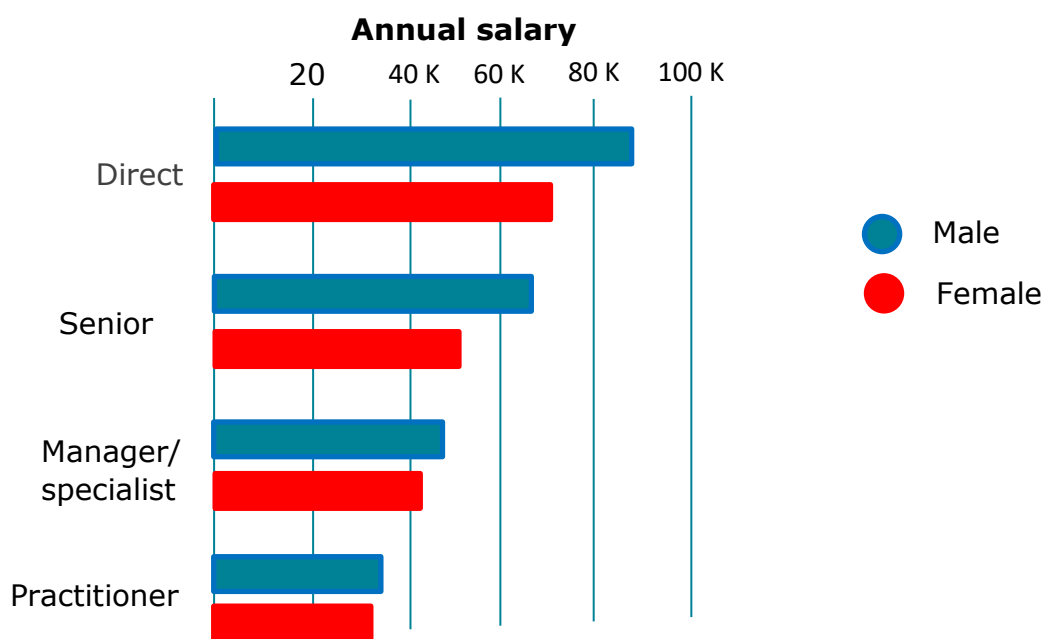
The following is reproduced from the article

### Job satisfaction by qualification



### Salary and gender inequality

The survey which was conducted for the CQI independently showed that whilst quality professionals are well paid, there is a gap of 18 % between men and women. This is less than the 23% gap reported in the previous survey done in 2017. See the chart below.



We don't know whether the survey included anyone from Taiwan or if there is a pay gap here between men and women but one of the aims of our branch mentoring program is to help women advance in the quality profession. We aim to trigger the discussion at our next event on November 02.

### **Exploring ISO 45001: 2018 QW July 2019**

Because of the widely differing legal requirements globally, the new occupational health and safety management standard has taken a long while to arrive. But it is here now and it is based almost exclusively on the British standard OHSAS 18001. This is the first worldwide occupational health and safety management system standard (OHSMS) and is structured in a similar manner to all of the ISO management system standards using Annex SL or the high-level structure and 10 clauses.

Roland Tan IRCA Lead Auditor provides a concise summary of the standard and the developments of OHSAS 18001 including:

- a risk-based approach to OHSMS
- leadership of the OHSMS by top management
- worker participation in health and safety management and consultation
- the expectations of interested parties
- continual improvement of the OHSMS based on established objectives for health and safety performance

For more information on this standard without buying it we recommend checking out the SGS website [www.sgs.co.uk](http://www.sgs.co.uk)

### **Meet the Taiwan branch team**

Jeff Monk – Branch Chairman



Murli Mohan - Branch Secretary



Emily Cheng, administrator and translator

Lydia Yeh, administrator and translator

## Our contact details

Write to us at:

Branch Chairman:	Branch Secretary:
CQI email: <a href="mailto:taiwan@quality.org">taiwan@quality.org</a>	CQI email: <a href="mailto:secretary.taiwan@quality.org">secretary.taiwan@quality.org</a>
Jeff's Skype: jeff.monk1	Mohan's Skype: mohan.mukkamula
Jeff's telephone: 03 – 456 0406	Mohan's telephone: 0971224497(English)/0930461785(Chinese)

The following social media platforms are used for CQI membership enrolment, branch event communications and quality information exchange:

LinkedIn (professional group): <https://www.linkedin.com/groups/10488489/>

Line (message app): Line ID: cqi-irca-taiwan

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**Finally have a lovely Moon Festival today -13 September 2019**