



# CQI and IRCA Certified Training

# Introduction

The Chartered Quality Institute (CQI) has launched a new portfolio of CQI and International Register of Certificated Auditors (IRCA) Certified Training courses, mapped to the CQI's Competency Framework.

CQI and IRCA Certified Training has been developed following months of consultation with students, employers, the education and training sectors, and wider industry. These stakeholders revealed the need for quality professionals to drive the value of organisations and indicated a skills shortage in quality management.

The portfolio aligns learning with the skills and knowledge called on by the profession and wider industry. It unites the CQI's quality management courses and IRCA's auditor courses to provide valuable training for the ambitious quality profession, filling a gap in the market.

This modular portfolio offers a range of courses for every stage of a career. The foundation level courses are for those new to the profession, whilst the practitioner level courses are aimed at those working towards middle management and the professional level courses designed for those who are in or aspiring to leadership and senior management positions.

Developing this portfolio awards you with the opportunity to attract a global audience to your organisation and enhance the value of your business by offering a portfolio that satisfies the demand in the market from both employers and individual quality professionals.



**Read on to find out more about CQI and IRCA Certified Training through the eyes of globally recognised organisations, such as:**

- Bombardier Transportation Ltd
- LRQA
- Network Rail
- DNV GL

# Satisfying the employers' demand

Becoming an Approved Training Partner will enable your organisation to deliver a portfolio of courses that has been designed to suit employers' needs. Quality related knowledge and skills are in increasing demand across many industries; you can offer a modern, relevant suite of learning that employers are asking for.



**Gregorio Acero**

*Bombardier Transportation Ltd*

“All the quality teams in the UK at Bombardier and the employees on the Bombardier Graduate Program have attended CQI training courses to help close their competency gaps. It is a complete solution as we assess our employees using the framework and then we close the skills gaps identified using the training offered by the CQI.

The CQI has helped to ensure we have the right competences in-house and to understand the changes that are needed to raise the bar in quality at Bombardier.”

*Gregorio Acero*

*Head of Quality, Bombardier Transportation Ltd*



**Stuart Croucher**

*Travis Perkins plc*

“Travis Perkins Group is excited about the opportunities offered by CQI with their portfolio of new learning and development products. We are exploring how we can benefit from the great work completed last year on the Competency Assessment guide. I am keen to see how we can translate this across to our team. We are at the early stages of our review, but I believe it could be a powerful tool that will enable us to create a platform for the further development of our quality team by providing clarity on career paths as quality professionals.”

*Stuart Croucher*

*Group Commercial Services Director, Travis Perkins plc*



## **Ian Mitchell**

*Network Rail*

“The new CQI and IRCA certified training portfolio offers a complete solution for the training and development of our quality professionals. As the course content is aligned to the competency framework, it provides us with a guide to assessing the needs and criteria of competencies required in our staff and furthermore it will help us to close those competency gaps with the training provided by new portfolio of courses.”

*Ian Mitchell*

*Head of Quality, Network Rail*



## **Paula Quinn**

*Nuvia*

“At Nuvia we strive to develop our staff and one of the greatest challenges in doing this is providing staff who want to develop their careers with a clear picture of the behaviours and competencies required to succeed, and how they can best own and contribute to their own development.

The CQI and IRCA Certified Training portfolio provides a recognised and endorsed framework for developing quality professionals. It gives us an opportunity to ensure that the training of our quality professionals is consistent and aligned with recognised best practice.

For us, successful learning and development is reliant upon achieving the right blend of learning solutions, which incorporates on the job training and access to a body of knowledge. As a Corporate Partner it is our experience that the new training portfolio will help us further in achieving this blend.”

*Paula Quinn*

*Learning and Development Manager, Nuvia*

# Enhancing the value of your business

The quality profession is changing and there is a global market of quality professionals seeking to develop their knowledge and fill their skills gaps. You can satisfy the demand of thousands of quality professionals by serving their needs and requirements for world class training in quality.



**Bob Hughes**  
*Temple QMS*

“The courses draw from years of quality management experience in lessons learnt as well as the latest in modern practice techniques. The courses are renowned for their recognition within the Quality Management profession across the world. If you are serious about quality – this is the context to be part of.

The modular courses are unique and special in their approach in terms of achievable but very relevant subdivisions of learning. They are attractive to learners because they are attainable within manageable time scales that have been very cleverly arranged. They are what employers want in the development of the quality profession to ensure the never ending journey of accomplishment and distinction in keeping innovative organisations and individuals competitive and standout within their profession.”

*Bob Hughes*  
*MD, Temple QMS*



**Dave Sherring**  
*LRQA*

“The new portfolio provides clear development paths for both individuals and organisations and more comprehensive range of subjects. These have at their core, relevant and topical learning and the development options are based on a robust competency framework which will undoubtedly be of appeal to the management system professional.

We now have the ability to truly adapt and customise the training during delivery to better cater for the specific learning and development needs of individuals and organisations.”

*Dave Sherring*  
*External Training Capability Development Manager, LRQA*





## **Ramanie Pathirage Chandraratne** *DNV GL*

“There is worldwide demand for this type of portfolio because quality is an embedded requirement in all the products and services that we deal with. As a result, the quality and auditing learning portfolio will always be in demand. However, the impact of the training plays a major role. The inclusion of the foundation, practitioner and professional levels in the CQI Competency Framework for qualifying quality professionals is a big step forward.”

It [the modular system] gives customers the opportunity to keep coming back to the same place to broaden their skills and knowledge. They know when to start and can stop when they’re satisfied, so it’s a win-win situation. The different levels – the foundation level, the practitioner level and the professional level – mean people can calibrate themselves.

This can also help in the recruitment processes, as people will be able to look at the qualifications and understand and benchmark the level of knowledge and experience of the person they are hiring.”

*Ramanie Pathirage Chandraratne*

*Global Training Services Manager, DNV GL*

## **Become an Approved Training Partner**

For more information about CQI and IRCA Certified Training or how to become an Approved Training Partner, please contact [training@quality.org](mailto:training@quality.org)