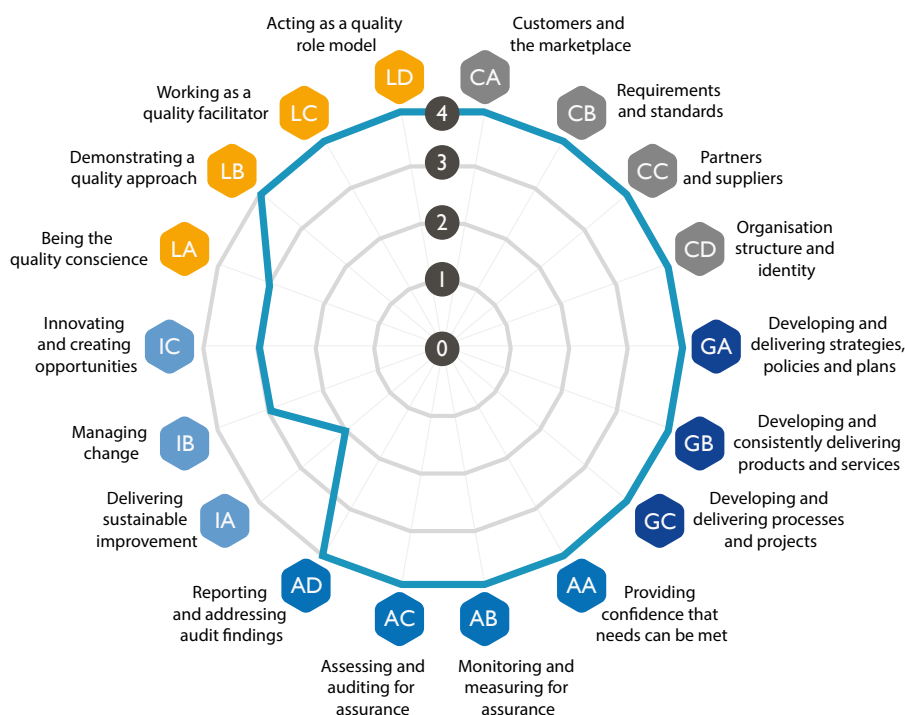


Typical Competence Profile: Quality Director



This profile displays a summary of the competence of a typical **Quality Director**. It describes the typical tier of competence for each of the 18 components of The Profession Map across the five elements of **Context, Governance, Assurance, Improvement and Leadership**.

Tiers of competence summary definitions

Tier 1: Basic understanding and application of quality concepts in simple, supervised tasks.

Tier 2: Consistent, independent application of quality knowledge and skills, contributing to more complex tasks with guidance.

Tier 3: Experienced in complex tasks, capable of supervising and training others, and developing new approaches.

Tier 4: Expert leadership and advisory level, solving complex problems, shaping strategy, and guiding organisational actions.

What is a Quality Director?

A typical **Quality Director** plays a pivotal strategic role within an organisation, aligning quality management with business objectives to drive both compliance and performance. They develop and execute quality strategies that enhance process efficiency and predictability, while fostering a culture of continuous improvement. Collaborating with senior leadership, the Quality Director ensures that quality practices are integrated across all operations, influencing change and helping shape the company's long-term direction.

A key part of their role involves guiding the quality team and acting as a bridge between senior management, stakeholders, and regulators. By embedding quality at the core of the business, they drive operational excellence, mitigate risks, and contribute to the organisation's strategic success.



To discover more about job titles associated with the role of Quality Director, the typical activities they undertake, and what the tiers of competence mean, visit:
www.quality.org/typical-competence-profiles/quality-director-profile